



**East Brunswick False Alarm Reduction Program**  
PO Box 781766  
Philadelphia, PA 19178-1766  
Telephone: (855) 732-9025  
Fax: (877) 302-9820  
Email: [eastbrunswicknj@publicsafetycorp.com](mailto:eastbrunswicknj@publicsafetycorp.com)



### **How do I register my alarm system?**

Please complete the online registration form at [www.crywolfservices.com/eastbrunswicknj](http://www.crywolfservices.com/eastbrunswicknj). You may also contact the East Brunswick False Alarm Reduction Program at (855) 732-9025, Monday through Friday 9 a.m. to 5 p.m.

### **What is the cost of an alarm permit registration?**

The initial cost for an alarm permit is \$10.00. There is no renewal fee. However, failure to renew your alarm permit will be classified as sue of a non-registered alarm system and citations and penalties shall be assessed without waiver. A late fee will be assessed if the renewal is more than thirty (30) days late.

### **Who is required to have an alarm permit/license?**

Everyone operating a monitored or non-monitored audible alarm system inside the Township limits is required to register their alarm system.

### **Where do the alarm service fees go?**

The fees are used to offset the Township's administrative costs of the program.

### **Are false alarms a problem?**

Yes, they are. Across the nation, the growth of alarm system ownership has resulted in a tremendous amount of false alarms. The response to false alarms has created an additional burden on our law enforcement agencies. Nationwide, approximately 98% or more of all the burglar alarms police respond on are false.

### **What does the Township hope to accomplish by enforcing the false alarm ordinance?**

The Township wants to substantially reduce the number of false alarms that the police department responds to.

### **Will I be charged for alarm activations that are not false?**

No, you will never be charged for an alarm activation that is not false. This ordinance allows charges for false alarms only.

### **What are the fines associated with false alarms?**

False alarm activations within a permit year will result as follows:

#### ***False Alarm Fees:***

1	\$0
2	\$25
3	\$50
4	\$75
5	\$100
6	\$125
7	\$150

8 Plus \$200

**Panic/Robbery:**  
1 Plus \$150

**If I am assessed a fine/fee, can I pay online?**

Yes, you can pay online at this website. There will be a convenience fee added to the balance. You will need to use your account number and password.

**Do I have to register my car alarm?**

No, car alarms do not need to be registered.

**If I choose to pay my fine/fee by check, where do I send it?**

The mailing address is:  
East Brunswick False Alarm Reduction Program  
PO Box 781766  
Philadelphia, PA 19178-1766

**If I disagree with an assessed fee, can I appeal?**

The Alarm User may appeal an assessment of a false alarm fine to the Business Administrator by setting forth in writing the reasons for the appeal within ten (10) days of the notice date. The Business Administrator will render a decision in writing. Be sure to include the following with your appeal:

1. Your name
2. Your email address (if applicable)
3. The alarm location
4. Date of the false alarm
5. Your permit number
6. Reasons for the appeal
7. Any supporting evidence

Appeals must be sent to:  
East Brunswick False Alarm Reduction Program  
PO Box 781766  
Philadelphia, PA 19178-1766

**If I disagree with the Business Administrator's or his/her designee's appeal finding, can I appeal that decision?**

The decision of the Business Administrator is final.

**What will happen if I do not pay the alarm fines?**

Failure to pay the alarm fines within 30 days will result in the assessment of late fees and may also result in the suspension of police response.

**What is the effective date for the ordinance?**

The alarm ordinance went into effect on August 14, 2017.

**I received duplicate alarm invoices at my address; what can I do?**

If you received a duplicate alarm invoice, please contact us at (855) 732-9025, Monday through Friday from 9 a.m. to 5 p.m. so we can delete the incorrect invoice(s).

**Where can I read or obtain a copy of the ordinance?**

The alarm ordinance is posted online at this website, [www.crywolfservices.com/eastbrunswicknj](http://www.crywolfservices.com/eastbrunswicknj). The Alarm Ordinance can be found on the main page.

**Who can I call if I have additional questions or comments?**

Call us at (855) 732-9025, Monday through Friday from 9 a.m. to 5 p.m.